

COMPLAINT FORM

Before reporting your dissatisfaction in writing, you are invited to speak about it with the person involved or his/her supervisor.

Complaint

Request for information

Comments

Date of incident:	
Department involved:	
Facility involved:	

IDENTIFICATION OF USER

Name		Date of birth	
First name		User's file number	
Address			
City		Postal Code	
Phone:	Home		
	Cell		
Place where user can be reached at the facility (room number/phone extension)			

IDENTIFICATION OF USER'S REPRESENTATIVE (if applicable)

If, in accordance with the law, the user is represented by a third party in making this complaint, the person representing the user (other than an intervener or a person who is simply assisting the user) must be identified.

Name		First name	
Address			
City		Postal Code	
Phone:	Home	Cell	
Reason for representation			
Centre d'assistance et d'accompagnement aux plaintes GIM (CAAPGIM) – Name of advisor			

Over

Return your form to:

Office of the Commissioner for Complaints and Service Quality

CISSS de la Gaspésie

1384 Boul. Haldimand

Gaspé (Québec) G4X 2K1

Phone: 418-368-2349 ext. 5340 – Toll free: 1-877-666-8766 ext. 3604

plaintes.cisssgaspesie@ssss.gouv.qc.ca

COMPLAINT (If you need more space, please add an extra page.)

Statement of facts

The user's expectations, the anticipated outcome of the complaint (if applicable)

Date

Signature of user or his/her representative